

PRODUCT BULLETIN

Date: December 7, 2020
Update Number: P2020-23
Subject: New 878MAX Wireless Keypad
Product Affected: 877MAX

As the number of new Security+ 2.0™ openers in the marketplace continue to grow every year, we are making it easier for users to get the keypad set up. LiftMaster will be launching the 878MAX keypad to replace the current 877MAX keypad. The 878MAX keypad is backwards compatible and will offer the same set up as the standard keypad for all Security + 2.0 Openers (Yellow Learn Button).

Current Set Up (877MAX)

- Press and release the **LEARN** button on the garage door opener.
- Press and hold the * and # buttons until the light on the keypad stops blinking.
- Enter a four-digit PIN.
- Press the # button.
- Press the **ENTER** button the number of times that corresponds with your garage door opener type:
 - 1 – Security + 2.0 (Yellow Learn Button)
 - 2 – 315 MHz Security +® (Purple Learn Button)
 - 3 – 390 MHz Security +® (Red/Orange Learn Button)
 - 4 – 390 MHz Billion Code (Green Learn Button)
- Press and release the “0” button.
- Press and release the learn button one time on the garage door opener.
- Enter the 4-digit PIN then press and release the **ENTER** button until the garage door opener light flash or two clicks are heard.

New Set Up (878MAX) for Security + 2.0 Openers

- Press and release the **LEARN** button on the garage door opener.
- Enter the 4-digit PIN
- Press and *hold* **ENTER** until the light bulb blinks or two Clicks are heard.

Note: For openers that are not Security + 2.0, the instructions have not changed, and the current set up process should be followed.

The 878MAX will be identifiable in the field by:

- The model number on the label located on the back of the keypad.
- The color of the LEDs behind the buttons (these will be changing from orange to amber).
- New carton packaging with a new model number and UPC.
- The label on the inside of the keypad cover will display the new instructions and list the new model number.

Some 877MAX keypads were manufactured beginning October 21, 2020 with the updated LED color and new setup but will still be identified as 877MAX. These keypads are backwards compatible and can be set up using the current or new set up. The new 878MAX will be available **February 1st, 2021**. Once inventory of the 877MAX is depleted, orders will automatically receive the 878MAX. There is no change to pricing at this time.

Thank you for your continued support of LiftMaster. For more information regarding this update, please contact your LiftMaster Sales Representative or visit Dealer.LiftMaster.com.